

Meeting Minutes – Clays PPG

Location - Roche Surgery

Date – September 12th 2023

Time - 1830 – 1930

In Attendance – Sarah Hearl, Jim Johnston, Irene Northey, Debbie Adams, Carol Swift

Apologies - Tracy Germeney

PPG open evening

Sadly no one other than PPG team turned out. So sad with all the effort put in by Debs writing the article, publishing it and supporting the meeting with a wide collection of cakes. Irene contributed with milk, tea and coffee and Carol for biscuits and getting article published in St Dennis community news. Not forgetting Sarah for providing the tea urn. All donated to the surgery with PPG best wishes.

Actions to be taken

Debbie to drip feed via face book people to encourage them to support Clays Practice and come along to our meetings.

Newsletter

Debbie to produce Autumn edition of the newsletter – this will feature updated news from the surgery, having a quarterly newsletter may have a greater impact and save on printing costs. Sarah will ensure copies delivered to St Dennis and Bugle as well as Roche. Sarah has also put copies in St Dennis as requested.

Actions

Debs to meet with relevant staff members.

Treasurer's report

Tracy sent an email to update the group on finance

Treasurers update: -

Boxes emptied at both Bugle and Roche surgeries for the books/puzzles banked £62.

Practice News

G.P Rota

GP rota given to PPG by Sarah (well done ☺).

Needless to say that the days are subject to change if there is sickness, holiday or doctors are called away to urgent meetings. Note on rota "Please note that this timetable is a guide only and is subject to change".

Nursing schedules are being monitored at St Dennis and Bugle as some sessions are very poorly attended, these services need to be used for people who need them so work is being done to monitor how to ensure services meet needs.

At the moment St Dennis is a prohibited zone due to the roadworks between Roche and St Dennis it is a nightmare for the staff.

Covid team are coming in 7th, 14th and 21st October – these are an independent team not connected to Clays Practice. Sarah would like to text out to vulnerable patients but the search provided by NHS is not 100% accurate she is hesitant to go ahead, she needs to make sure that it gets to the right people. Sarah will be advertising by posters in surgery.

Flu jab exercise has been a little bit chaotic roll out originally September, pulled back to October now reverted to September 😊 Poor Sarah and team. All does seem to be organised now with texts being sent out and answered very efficiently by patients. Lots of appointments taken. Last year the Flu jabs were under prescribed and that makes a loss for the surgery.

Good feedback from patients on services of Paramedics. Paramedics are trained for excellent acute care. Receptionists may refer you to a Paramedic if you are suffering from something of an acute medical issue.

Jenny a Paramedic is an Acute Care Practitioner.

New Pharmacist Fiona has 20 years' experience.

Other discussions

Carol was very impressed with the history that can be held on the NHS app – all medical history, blood tests results etc. This can be obtained by either getting a code from the surgery or asking for the history to be applied to your NHS app via Clays Practice.

Bugle is getting their own Pharmacy in the village which means the dispensary in the surgery will be closing to Bugle residents. Apparently if you live within 1 mile of your surgery you cannot get your prescriptions from the surgery dispensary and will have to rely on the pharmacy which isn't always a prompt service.

Debs has purchased 3 copies of Marie Harris's book 'Sid the Seagull' she has donated them to Roche, Bugle and St Dennis – Sarah will ensure each copy is marked donated by PPG..

Thank you for everyone's contributions at tonight's meeting.

Next Meeting – Tuesday 14th September 2023 @ 18:30